

# ITW Building Components Group

2820 North Great Southwest Parkway, Grand Prairie, Texas 75050 • (800) 238-8678 • [www.itwbcg.com](http://www.itwbcg.com)

April 13th, 2009

Dear Valued Customer,

We are writing to inform you of our upcoming re-location to Owensville, Missouri and partnership with Trim Fit, LLC in manufacturing our high quality SpaceJoist TE floor systems.

The decision was made to leave our facility in Guttenberg, IA, in order to further our long range goal of establishing Regional SpaceJoist Licensed Manufacturers. That goal has taken a big step forward as we are happy to announce **Trim Fit, LLC: 3860 Homeyer Rd, Owensville, MO, 65066, [www.trimfitllc.com](http://www.trimfitllc.com)**, as our new SpaceJoist TE Licensed Manufacturer. Their operations will mirror that of the Iowa plant and continue to produce the high quality SpaceJoist TE Truss that you, as our valued customers are used to.

Trim Fit, LLC and the Voss Family have serviced the United States for a number of years producing a high end Trimmable End Insert and have earned a reputation for Quality, Service, Responsibility & Longevity in the market. SpaceJoist and other ITW Building Component Group companies have been doing business with Trim Fit, LLC for many years and continue to look toward a brighter & more prosperous future in this testing economy. They will supply SpaceJoist TE Nationwide until other locations are established:

There will be no changes in the product quality or design, your ordering process will change however, and will be **directed through Trim Fit, LLC** so as to maximize efficiency by putting your order directly to the Manufacturer. Invoicing, A & R, Billing & certain aspects of customer service will be handled by Trim Fit, as well as the manufacturing of our SpaceJoist OSB Inserts, so please inform your Accounting/Billing departments accordingly; your local SpaceJoist TE representative will follow up with you as well. Engineering Services will be provided by SpaceJoist TE out of the Grand Prairie, TX, Haines City, FL & Earth City, MO offices.

Product will be shipped out of Owensville, MO which is centrally located in the state, and we aim for a 100% completed May 18<sup>th</sup> setup date for Trim Fit, LLC. Stock inventory has been created to handle your average orders; however **custom orders will incur some delays due to plant relocation and start up in Owensville** (some production will be running prior to completion date but with limitations).

**IMPORTANT:** Metal Web orders, Trim Fit & OSB ¾ Insert orders will continue to go through our Texas office for those customers involved in our TEI Manufacturing Program as normal. Additional information regarding Trim Fit, LLC corporate personnel & customer service contact numbers, Email etc. are as follows:

- **Trim Fit, LLC:** Joe Voss, President; Julie Voss, Marketing/Customer Service
- 3860 Homeyer Road, Owensville, MO, 65066 OFFICE
- 2106 Highway 28, Rosebud, MO, 63091 PLANT
- (573) 437-4848 Office
- (573) 291-0101 Sales
- [www.trimfitllc.com](http://www.trimfitllc.com)

For the time being, please call Ray or Debbie with any orders or questions concerning an order; all A & R, billing, invoicing & customer service will remain the same for those customers.



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Architects, Engineers and Builders value SpaceJoist because it is lightweight, easy to handle & has more square inches of open space to run mechanicals through than any other Open Web product on the market. SpaceJoist is also considered a "BUILD GREEN" material because we manufacture the SpaceJoist web using recycled steel and the efficient use of 2x3 wood fibers. Now is the time to take advantage of our "BUILD GREEN" initiative & break into those Eco-Friendly markets using SpaceJoist Webs & TE's.

At SpaceJoist TE our goal is to continue to provide the products, support & service that our customers expect in an efficient & timely manner. We understand that you may have some specific issues with these changes and we will be happy to address any questions or concerns that you might have at this time. We appreciate your business, support & understanding in this matter and once again, please do not hesitate to give us a call with any questions.

Sincerely,



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